JS 44 (Rev=06/17)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS				DEFENDANTS		
OWEN HARTY				CONFERENCE FACILITIES, INC. d/b/a Chubb Hotel & Conference Center, a Pennsylvania Corporation		
(b) County of Residence of First Listed Plaintiff Broward (EXCEPT IN U.S. PLAINTIFF CASES)				1	-	Philadelphia
				(IN U.S. PLAINTIFF CASES ONLY)		
				NOTE: IN LAND CO THE TRACT	ONDEMNATION CASES, USE T OF LAND INVOLVED	HE LOCATION OF
(c) Attorneys (Firm Name, Address, and Telephone Number) The Law Offices of Daniel A. Pallen, P.L.L.C.				Attorneys (If Known)		
114 W. Front Street, Media, PA 19063				UNKNOWN		
(484) 550-7542						
H. DACIC OF HIDION	ICTION	1,	III GI	TIZENOUS OF D	DINCIPAL BARRIER	
II. BASIS OF JURISDICTION (Place an "X" in One Box Only)				TIZENSHIP OF P (For Diversity Cases Only)	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff and One Box for Defendant)
☐ 1 U.S. Government ★3 Federal Question			Ρ'	TF DEF	PTF DEF	
Plaintiff	(U.S. Government Not a Party)		Citize	en of This State	I □ 1 Incorporated on Pr of Business In T	
☐ 2 U ₁ S ₊ Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)		Citize	en of Another State	2	
				en or Subject of a	3	- 6 - 6
IV. NATURE OF SUIT	Γ (Place an "X" in One Box Or	nly)		Click here for: Nature of Suit Code Descriptions.		
CONTRACT	TC	ORTS		ORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
☐ 110 Insurance ☐ 120 Marine	PERSONAL INJURY 310 Airplane	PERSONAL INJURY ☐ 365 Personal Injury -	′ □ 62	5 Drug Related Scizure of Property 21 USC 881	☐ 422 Appeal 28 USC 158 ☐ 423 Withdrawal	☐ 375 False Claims Act ☐ 376 Qui Tam (31 USC
☐ 130 Miller Act	☐ 315 Airplane Product	Product Liability	□ 69	0 Other	28 USC 157	3729(a))
☐ 140 Negotiable Instrument☐ 150 Recovery of Overpayment☐	Liability 7 320 Assault, Libel &	☐ 367 Health Care/ Pharmaceutical			PROPERTY RIGHTS	☐ 400 State Reapportionment ☐ 410 Antitrust
& Enforcement of Judgment 151 Medicare Act	•	Personal Injury			☐ 820 Copyrights	☐ 430 Banks and Banking
☐ 152 Recovery of Defaulted	☐ 330 Federal Employers' Liability	Product Liability ☐ 368 Asbestos Personal			☐ 830 Patent ☐ 835 Patent - Abbreviated	☐ 450 Commerce ☐ 460 Deportation
Student Loans (Excludes Veterans)	☐ 340 Marine ☐ 345 Marine Product	Injury Product Liability			New Drug Application 840 Trademark	☐ 470 Racketeer Influenced and Corrupt Organizations
☐ 153 Recovery of Overpayment	Liability	PERSONAL PROPERT		LABOR	SOCIAL SECURITY	☐ 480 Consumer Credit
of Veteran's Benefits ☐ 160 Stockholders' Suits	☐ 350 Motor Vehicle ☐ 355 Motor Vehicle	☐ 370 Other Fraud ☐ 371 Truth in Lending	12.71	0 Fair Labor Standards Act	☐ 861 HIA (1395ff) ☐ 862 Black Lung (923)	☐ 490 Cable/Sat TV ☐ 850 Securities/Commodities/
☐ 190 Other Contract ☐ 195 Contract Product Liability	Product Liability 360 Other Personal	☐ 380 Other Personal Property Damage	J 72	0 Labor/Management Relations	☐ 863 DIWC/DIWW (405(g)) ☐ 864 SSID Title XVI	Exchange
☐ 196 Franchise	Injury	☐ 385 Property Damage		0 Railway Labor Act	☐ 865 RS1 (405(g))	☐ 890 Other Statutory Actions ☐ 891 Agricultural Acts
	☐ 362 Personal Injury - Medical Malpractice	Product Liability	☐ 75	I Family and Medical Leave Act		☐ 893 Environmental Matters ☐ 895 Freedom of Information
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIONS		0 Other Labor Litigation	FEDERAL TAX SUITS	Act
☐ 210 Land Condemnation ☐ 220 Forcelosure	☐ 440 Other Civil Rights ☐ 441 Voting	Habeas Corpus: ☐ 463 Alien Detainee] 79	I Employee Retirement Income Security Act	☐ 870 Taxes (U.S. Plaintiff or Defendant)	☐ 896 Arbitration ☐ 899 Administrative Procedure
☐ 230 Rent Lease & Ejectment ☐ 240 Torts to Land	☐ 442 Employment ☐ 443 Housing/	☐ 510 Motions to Vacate Sentence		·	☐ 871 IRS—Third Party	Act/Review or Appeal of
☐ 245 Tort Product Liability	Accommodations	☐ 530 General			26 USC 7609	Agency Decision 950 Constitutionality of
☐ 290 All Other Real Property	☐ 445 Amer: w/Disabilities - Employment	☐ 535 Death Penalty Other:	7 46	IMMIGRATION 2 Naturalization Application		State Statutes
	446 Amer: w/Disabilities -	☐ 540 Mandamus & Other		5 Other Immigration		
	Other 1 448 Education	☐ 550 Civil Rights ☐ 555 Prison Condition		Actions		
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		Continement				
V. ORIGIN (Place an "X" in	ı One Box Only)	<i></i>				
	moved from	Remanded from Appellate Court	4 Reins Reop		rred from	
		tute under which you are			utes unless diversity):	
VI. CAUSE OF ACTIO	DN Brief description of ca	ursuant to 42 U.S.C.	Sectio	n 12181, et seq.		
	Non-compliance	with 28 C.F.R. Secti	on 36.3	802(e)(1) - Reservati	ons made by places of le	odging
VII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.			EMAND \$ 0.00	CHECK YES only JURY DEMAND:	if demanded in complaint: Yes No	
VIII. RELATED CASE						
IF ANY	(See instructions);	JUDGE			DOCKET NUMBER	
DATE		SIGNATURE OF ATTO	ORNEYO	F RECORD		
8/14/2018			201	le		
FOR OFFICE USE ONLY						
RECEIPT# AM	MOUNT	APPLYING IFP		JUDGE	MAG. JUD)GE



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UNITED STATES DISTRICT COURT SFOR THE EASTERN DISTRICT OF PENNSYLVANIA

18

3555

DESIGNATION FORM

tto be used by counsel or pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate calendari

Address of Plaintiff	6190 Woodlands Blvd., Apt 102,	Tamarac, FL 33319		
Address of Defendant.	800 Ridge Pike, Lafayette	H.11 PA 19444		
		nce. Com		
RELATED CASE, IF ANY:				
Case Number	Judge	Date Terminated:		
Civil cases are deemed related when Yes is an	swered to any of the following questions			
I Is this case related to property included in previously terminated action in this court	n an earlier numbered suit pending or within one year t?	Yes No 🗸		
Does this case involve the same issue of pending or within one year previously ter	fact or grow out of the same transaction as a prior sur rminated action in this court?	t Yes No 🗸		
	ringement of a patent already in suit or any earlier ar previously terminated action of this court?	Yes No V		
4 Is this case a second or successive habeas case filed by the same individual?	s corpus, social security appeal, or pro se civil rights	Yes No 🗸		
I certify that, to my knowledge, the within cas this court except as noted above.	se is / is not related to any case now pendil	ng or within one year previously terminated action in		
DATE 08/21/2018 207001				
	Attorney-at-Law : Pro Se Plaintiff	Attorney I D # (if applicable)		
CIVIL: (Place a v in one category only)				
CIVIL: (Place a v in one category only) A. Federal Question Cases:	B. Diversity Jurisda	iction Cases:		
	ct, and All Other Contracts 1 Insurance 2 Airplane 3 Assault, E 4 Marine Pe 5 Motor Ve 6 Other Per 7 Products 8 Products 9 All other (Please specification)	Contract and Other Contracts Personal Injury Defamation ersonal Injury Chicle Personal Injury Sonal Injury (Please specify) Liability Liability - Asbestos Diversity Cases		
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IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

<u>Felephone</u>	FAX Number	E-Mail Address					
(484) 550-7542	(484) 550-7532	dpallen@pallenlaw.com					
Date	Attorney-at-law	Attorney for					
08/14/2018	Daniel A. Pallen	Plaintiff, Owen Harty					
(f) Standard Management –	Cases that do not fall	into any one of the other tracks.	V				
commonly referred to as the court. (See reverse si management cases.)	complex and that need ide of this form for a c	nto tracks (a) through (d) that are d special or intense management by detailed explanation of special	()				
d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos.							
(c) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2.							
b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.							
a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.							
SELECT ONE OF THE FO	DLLOWING CASE I	MANAGEMENT TRACKS:					
plaintiff shall complete a Ca- filing the complaint and serve side of this form.) In the e designation, that defendant s	se Management Track e a copy on all defenda event that a defendant shall, with its first apporties, a Case Management	Delay Reduction Plan of this court, counsel Designation Form in all civil cases at the tim nts. (See § 1:03 of the plan set forth on the reve does not agree with the plaintiff regarding searance, submit to the clerk of court and serve tent Track Designation Form specifying the tree assigned.	e of erse said				
d/b/a Chubb Hotel & Confere	ence Center	NO.					
V. CONFERENCE FACILITIES	inc.						
OWEN HARTY	:	CIVIL ACTION					

(Civ. 660) 10/02

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

OWEN HARTY, Individually,

Plaintiffs,

Case No. V_{\star}

CONFERENCE FACILITIES, INC. d/b/a Chubb: Hotel & Conference Center, a Pennsylvania Corporation,

Defendant.

COMPLAINT

(Injunctive Relief Demanded)

Plaintiff, OWEN HARTY, Individually, on his behalf and on behalf of all other individuals similarly situated, (sometimes referred to as "Plaintiff"), hereby sues the Defendant, CONFERENCE FACILITIES, INC., d/b/a Chubb Hotel & Conference Center, a Pennsylvania Corporation. (sometimes referred to as "Defendant"), for Injunctive Relief, and attorney's fees, litigation expenses, and costs pursuant to the Americans with Disabilities Act, 42 U.S.C. § 12181 et seg. ("ADA").

- 1. Plaintiff is a Florida resident, lives in Broward County, is *sui juris*, and qualifies as an individual with disabilities as defined by the ADA. Plaintiff is unable to engage in the major life activity of walking. Instead, Plaintiff is bound to ambulate in a wheelchair.
- 2. Plaintiff is an advocate of the rights of similarly situated disabled persons and is a "tester" for the purpose of asserting his civil rights and monitoring, ensuring, and

determining whether places of public accommodation and their websites are in compliance with the ADA.

- Defendant owns, leases, leases to, or operates a place of public accommodation as defined by the ADA and the regulations implementing the ADA, 28 CFR 36.201(a) and 36.104. The place of public accommodation that the Defendant owns, operates, leases or leases to is a place of lodging known as 800 Ridge Pike, Lafayette, Hill PA, 19444, and is located in the County of Montgomery, (hereinafter "Property").
- 4. Venue is properly located in the EASTERN DISTRICT OF PENNSYLVANIA because venue lies in the judicial district of the property situs. The Defendant's property is located in and does business within this judicial district.
- Pursuant to 28 U.S.C. § 1331 and 28 U.S.C. § 1343, this Court has been given original jurisdiction over actions which arise from the Defendant's violations of Title III of the Americans with Disabilities Act, 42 U.S.C. § 12181 et seq. See also 28 U.S.C. § 2201 and § 2202.
- As the owner, lessor, lessee, or operator of the subject premises, Defendant is required to comply with the ADA. As such, Defendant is required to ensure that it's place of lodging is in compliance with the standards applicable to places of public accommodation, as set forth in the regulations promulgated by the Department Of Justice. Said regulations are set forth in the Code Of Federal Regulations, the Americans With Disabilities Act Architectural Guidelines ("ADAAGs"), and the 2010 ADA Standards, incorporated by reference into the ADA. These regulations

impose requirements pertaining to places of public accommodation, including places of lodging, to ensure that they are accessible to disabled individuals.

7. More specifically, 28 C.F.R. Section 36.302(e)(1) imposes the following requirement:

Reservations made by places of lodging. A public accommodation that owns, leases (or leases to), or operates a place of lodging shall, with respect to reservations made by any means, including by telephone, in-person, or through a third party -

- (i) Modify its policies, practices, or procedures to ensure that individuals with disabilities can make reservations for accessible guest rooms during the same hours and in the same manner as individuals who do not need accessible rooms;
- (ii) Identify and describe accessible features in the hotels and guest rooms offered through its reservations service in enough detail to reasonably permit individuals with disabilities to assess independently whether a given hotel or guest room meets his or her accessibility needs;
- (iii) Ensure that accessible guest rooms are held for use by individuals with disabilities until all other guest rooms of that type have been rented and the accessible room requested is the only remaining room of that type;
- (iv) Reserve, upon request, accessible guest rooms or specific types of guest rooms and ensure that the guest rooms requested are blocked and removed from all reservations systems; and
- (v) Guarantee that the specific accessible guest room reserved through its reservations service is held for the reserving customer, regardless of whether a specific room is held in response to reservations made by others.
- 8. These regulations became effective March 15, 2012.
- 9. Defendant, either itself or by and through a third party, implemented, operates, controls and or maintains a website for the Property which contains an online reservations system. This website is located at www.chubbconferencecenter.com. This term also includes all websites owned and operated by Defendant or by third parties to book or reserve guest accommodations at the hotel. The purpose of this website is so that members of the public may reserve guest accommodations and

review information pertaining to the goods, services, features, facilities, benefits, advantages, and accommodations of the Property. As such, this website is subject to the requirements of 28 C.F.R. Section 36.302(e).

- Prior to the commencement of this lawsuit, Plaintiff visited the website for the purpose of reviewing and assessing the accessible features at the Property and ascertain whether they meet the requirements of 28 C.F.R. Section 36.302(e) and his accessibility needs. However, Plaintiff was unable to do so because Defendant failed to comply with the requirements set forth in 28 C.F.R. Section 36.302(e). As a result, Plaintiff was deprived the same goods, services, features, facilities, benefits, advantages, and accommodations of the Property available to the general public.
- In the near future, Plaintiff intends to revisit Defendant's website and/or online reservations system in order to test it for compliance with 28 C.F.R. Section 36.302(e) and/or to utilize the website to reserve a guest room and otherwise avail himself of the goods, services, features, facilities, benefits, advantages, and accommodations of the Property.
- Plaintiff is continuously aware that the subject website remains non-compliant and that it would be a futile gesture to revisit the website as long as those violations exist unless he is willing to suffer additional discrimination.
- The violations present at Defendant's website infringe Plaintiff's right to travel free of discrimination and deprive his of the information required to make meaningful choices for travel. Plaintiff has suffered, and continues to suffer,

frustration and humiliation as the result of the discriminatory conditions present at Defendant's website. By continuing to operate a website with discriminatory conditions, Defendant contributes to Plaintiff's sense of isolation and segregation and deprives Plaintiff the full and equal enjoyment of the goods, services, facilities, privileges and/or accommodations available to the general public. By encountering the discriminatory conditions at Defendant's website, and knowing that it would be a futile gesture to return to the website unless he is willing to endure additional discrimination, Plaintiff is deprived of the same advantages, privileges, goods, services and benefits readily available to the general public. By maintaining a website with violations, Defendant deprives Plaintiff the equality of opportunity offered to the general public.

- 14. Plaintiff has suffered and will continue to suffer direct and indirect injury as a result of the Defendant's discrimination until the Defendant is compelled to modify its website to comply with the requirements of the ADA and to continually monitor and ensure that the subject website remains in compliance.
- Plaintiff has a realistic, credible, existing and continuing threat of discrimination from the Defendant's non-compliance with the ADA with respect to this website.

 Plaintiff has reasonable grounds to believe that he will continue to be subjected to discrimination in violation of the ADA by the Defendant.
- The Defendant has discriminated against the Plaintiff by denying him access to, and full and equal enjoyment of, the goods, services, facilities, privileges, advantages and/or accommodations of the subject website.

- The Plaintiff and all others similarly situated will continue to suffer such discrimination, injury and damage without the immediate relief provided by the ADA as requested herein.
- Defendant has discriminated against the Plaintiff by denying him access to full and equal enjoyment of the goods, services, facilities, privileges, advantages and/or accommodations of its place of public accommodation or commercial facility in violation of 42 U.S.C. § 12181 et seq. and 28 CFR 36.302(e).

 Furthermore, the Defendant continues to discriminate against the Plaintiff, and all those similarly situated by failing to make reasonable modifications in policies, practices or procedures, when such modifications are necessary to afford all offered goods, services, facilities, privileges, advantages or accommodations to individuals with disabilities; and by failing to take such efforts that may be necessary to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services.
- Plaintiff is without adequate remedy at law and is suffering irreparable harm.

 Plaintiff has retained the undersigned counsel and is entitled to recover attorney's fees, costs and litigation expenses from the Defendant pursuant to 42 U.S.C. § 12205 and 28 CFR 36.505.
- 20. Pursuant to 42 U.S.C. § 12188, this Court is provided with authority to grant

 Plaintiff Injunctive Relief, including an order to require the Defendant to alter the subject website to make it readily accessible and useable to the Plaintiff and all

other persons with disabilities as defined by the ADA and 28 C.F.R. Section 36.302(e); or by closing the website until such time as the Defendant cures its violations of the ADA.

WHEREFORE, Plaintiff respectfully requests:

a. The Court issue a Declaratory Judgment that determines that the Defendant at the

commencement of the subject lawsuit is in violation of Title III of the Americans

with Disabilities Act, 42 U.S.C. § 12181 et seq. and 28 C.F.R. Section 36.302(e).

b. Injunctive relief against the Defendant including an order to revise its website to

comply with 28 C.F.R. Section 36.302(e) and to implement a policy to monitor and

maintain the website to ensure that it remains in compliance with said requirement.

c. An award of attorney's fees, costs and litigation expenses pursuant to 42 U.S.C.

§ 12205.

d. Such other relief as the Court deems just and proper, and/or is allowable under

Title III of the Americans with Disabilities Act.

Respectfully Submitted,

By: _____

Daniel A Pallen, Esquire (PA ID 207001)

THOMAS B. BACON, P.A.

644 North Mc Donald St.

Mt. Dora, FL 32757

ph. (954) 478-7811

dpallen@pallenlaw.com

tbb@thomasbaconlaw.com

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VERIFICATION

I, Owen Harty, do hereby verify that the statements made in foregoing Complaint are true and correct to the best of my knowledge, information or belief. The undersigned understands that false statements herein are made subject to the penalties of 28 U.S.C. § 1746, relating to unsworn falsification to authorities.

By: OWENWARTY